

Seat No.	
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M.B.A. (Part-I) (Semester -I)(Regular)
Examination, May - 2014
ORGANISATIONAL BEHAVIOUR (Paper - VII)
Sub. Code : 48326

Day and Date : Friday, 30 - 05 - 2014**Total Marks : 70****Time :2.30 p.m. to 5.30 p.m.**

- Instructions :**
- 1) **Q. No.. 1 and Q. No. 5 are compulsory.**
 - 2) **Attempt any two questions from remaining.**
 - 3) **Figures to the right indicate full marks.**

Q1) Read the case and give answers to the questions given below the case. [20]

Subodh Roy, public relations officer a pleasing personality, is a reliable employee of Sudharas corporation. Subodh can always be counted on to get his work done accurately and on time. He is punctual, works steadily and gets along with other people. He has been in his current position of maintaining good public relations for over nine years, but the fact that he has not been promoted recently is not of great concern to him. The pay is good, his super boss is fair and not overly demanding, his work area is well equipped, he likes people he works with and company treats its employees well.

Nevertheless, he looks forward to 5.30 p.m. He is active outside the office - especially with the hobbies and recreational pursuits. He is the member of the company cricket team, is a boy scout leader and dabbles in oil paintings. He is the active member of dramatists association. He is MBA graduate and awarded diploma in taxation. During the month of March session, he enjoys helping friends complete their personal tax reports.

Questions:

- a) Is Subodh a turned-on or turned-off employee?
- b) Is job satisfaction important to Subodh?
- c) What type of job factors - motivator or hygien - are determining the way Subodh feels about his job?
- d) Using Vroom's expectancy model, examine Subodh's behaviour.

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Regu. E - 431

- Q2) a)** Explain the evolution of OB from Robert Owen to Elton Mayo to Maslow. [8]
b) Describe the determinants of personality. [7]
- Q3) a)** What is a group? What are its types? What is the importance of groups? [8]
b) Define leadership and describe various styles of leadership. [7]
- Q4) a)** What is organisational development? Discuss any three OD interventions you have studied. [8]
b) Describe forces of change. [7]
- Q5) Write short notes (any four):** [20]
a) Values.
b) Attitudes.
c) Perception.
d) Conflict Resolution.
e) Coping strategies in stress.
f) Stages in group formation.

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